



# PAW PRINT

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## From Sealawn Boarding Cattery

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### INTRODUCTION

Welcome to the 2013/2014 CHRISTMAS Newsletter, that provides Updates, General information for the Cattery and some points of Feline Interest.

### UPDATES

#### THE COTTAGE



As most of you will be aware by now , we sadly experienced a fire back in February in the cottage, fortunately no one was hurt and it didn't affect the cats stay with us throughout the year but we appreciate it has effected your arrival and departure experience and we are incredibly grateful for your understanding and patience whilst we go through the process of demolition and replacing.

We can advise that the new cottage will arrive in March so a little more patience with the parking arrangements would be most appreciated until April.

THANK YOU IN ADVANCE



My dedicated tam, and I are always as happy to welcome your feline lovelies over the festive season as at any other time, and even on Christmas day they are there with a smile and a song to ensure your cats are happy, clean and well fed, with the Xmas dinner of their choice.

### BOARDING TARIFFS FOR 2014/2015

As you are all aware the cost of living has continued to soar, and as such after 18 months we have sadly had to put on a minimal price increase

of 30p per day per cat. This is to ensure that we can still offer our clients and their cats the very best of care.

#### New Tarriffs

Summer ( & 1<sup>st</sup> May to 30<sup>th</sup> Sept ) £9.65 per cat per day + VAT/ £8.90 per cat per day + VAT ( when sharing)

Winter ( 1<sup>st</sup> Oct to 30<sup>th</sup> April ) £ 10.65 per cat per day + VAT/ £9.65 per cat per day + VAT ( when sharing )



#### FACEBOOK

Sealawn Boarding Cattery can be found on Facebook and during 2014 we would very much invite you to join us in creating a community, sharing pictures of your cats, sharing stories, anecdotes, information, anything feline related.

### GENERAL

#### FLEA/WORM TREATMENTS

It is advisable to ensure that your cat is fully up to date with their Flea and Worm before coming to the Cattery, and we cannot STRESS enough that this should be one purchased from a vet, and not an over the counter product as these have proved to be unreliable. We can recommend from personal use either the Advocate or Frontline Combo products

#### WHAT HAPPENS IF YOUR CAT BECOMES ILL WHILST STAYING AT THE CATTERY?

Inevitably, given the volume of cats particularly the elderly ones we care for, occasionally one can be unwell. If at any time we suspect that there is a problem, our policy is to seek veterinary assistance immediately. Provided that your own vet is within reasonable travelling distance we will always take your cat there as this provides continuity of care, plus there may be vital medical history that can have a bearing on the case. We will always contact owners

at every stage to keep you apprised of the situation and, if necessary, the vet will contact you as well.

A charge of £5.00 plus vat will always be made to help cover the cost of a member of staff being here outside of their normal working hours.

## MEDICATION

We are more than happy to give your cats prescribed medication, however please supply us with instructions and enough in case of any delay, so that we can ensure continuity of care.  
**WE DO NOT CHARGE FOR THIS SERVICE!**

Sadly we are unable to care for diabetic cats

## LONG STANDING CUSTOMERS

For those of you who have cats that have stayed with us for many years please inform us of any changes to their health/mobility so we can ensure they have the right style of accommodation whilst they are with us.

## CLAWS

It is very common for elderly cats to have long claws, mainly due to decreased activity and they can grow in to the pads causing further discomfort. Please check your cat's claws before bringing them for boarding and if too long ask your vets for assistance. We are happy to clip claws if there is no risk to the cat, and if the cat allows us!

## GROOMING

Whilst we always endeavour to groom long haired cats regularly, when we can we like to offer this service to all. To assist here, please bring your cat's favourite brush or comb so we can add more enjoyment to your cats stay with us.

## EMAIL BOOKINGS

For those of you who prefer to book this way, please feel free to email us your booking either through the website on:-  
sealawn@btinternet.com

Please note that we try to respond within 48 hours to all emails. If your booking is urgent, please call us.

## ANSWER PHONE

The answer phone is switched on during out of hours. We will call you back as soon as possible. During busy periods we will put on the answer phone and call you back.

## ARRIVAL & COLLECTION OUTSIDE OF NORMAL OPENING HOURS

Should you require an out of hour's service, this can be arranged in advance, subject to staff availability and the owner's permission. Obviously during our peak seasons, when we are attending in excess of 90 to 100 cats this may not always be possible.

Thank you for your co-operation.

As we now have a large amount of Feline residents here at Sealawn who roam freely, can we ask you all to drive **SLOWLY** and **CAREFULLY** down the main driveway, where security will welcome you

## THANK YOU

We would like to thank all our clients who continue to donate blankets, towels along with books. These are all put to a good use.

## CHARITIES

Sealawn's nominated charities are Feline Cat Rescue (Pearl) - 01525 71779 details. We raise in excess of £200 every year thanks to your generosity. Thank you.

## LIBRARY

We have a small selection of books available in our reception. Browse through them to find a good holiday read. Each book is just 50p or three books for £1.00 is a bargain, and all proceeds to the above charities.

## FELINE RESIDENTS

Most of you will now have seen the Wales' Felines roaming freely around the cattery. They are now 8 in number and include 2 of the Kittens born here at Sealawn. They are a little shy but a few are becoming quite responsive to the odd tickle.

One or two of them are particularly interested in the inside of your cars, so please close any boots or doors when you leave your car or you may leave with more than you came with.

## DELAYED?

Inevitably aircraft and motorway delays happen. Please do not worry, we will continue to feed and look after your cat. However in peak times you may find that we have to move your cat and occasionally this means to our holding area. The pens here are much larger than those the vets use, and still offer warmth and comfort. Please let us know your changed plans as soon as possible.

## FINALLY....

Thank you for your continued support, it really is a great pleasure for us to be able to care for and pamper your treasured pets.

## THE TEAM AT SEALAWN

